

## THE QUALITY YOU REQUIRE

**SCP SCIENCE / CONOSTAN** is very proud to announce that the company is now registered / accredited to three international Quality Management System standards:

- ISO 9001
- ISO 17025
- ISO Guide 34.

This comprehensive coverage means that you will be receiving a quality product no matter what you purchase from **SCP SCIENCE / CONOSTAN**'s extensive offering, each and every time you order.

We are committed to providing quality products and services upon which customers can depend.



## ISO 9001 General Quality Management System Requirements



**SCP SCIENCE / CONOSTAN** is certified by Intertek, an internationally recognized Registrar, to the latest 2008 revision of ISO 9001. ISO 9001 is a general internationally adopted standard which outlines the requirements for the implementation of a Quality Management System (QMS). Implemented in roughly 1 million organizations worldwide, ISO 9001 continues to be a highly regarded quality benchmark. The standard is not sector specific and can be implemented by organizations of any size which provide products and/or services. Being ISO 9001 certified means that **SCP SCIENCE / CONOSTAN** has successfully implemented a series of quality oriented processes to ensure that the products and services it provides will continually meet or exceed customer requirements. In fact, being ISO 9001 not only signifies that we will provide a product meeting your needs, it is also a guarantee that we will continuously improve, all in the aim of enhancing the satisfaction of our customers.

**SCP SCIENCE / CONOSTAN**'s scope of ISO 9001 certification covers the full range of its activities including the distribution, design and manufacturing of analytical instrumentation and accessories, analytical supplies and glassware, injection molded parts, inorganic and organic chemical standards and chemical reagents. Remember that all 9001 registered companies may seem alike until you compare the scope of their certification.

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## ISO 17025 Accreditation for Testing Activities



To complement its ISO 9001 certification, **SCP SCIENCE / CONOSTAN** has also obtained accreditation to the latest 2005 revision of ISO 17025 by the renown and respected registrar **A2LA** (American Association for Laboratory Accreditation) for the testing activities performed in its laboratories used to certify its organic and inorganic reference materials. ISO 17025, a quality management standard, contains all the requirements that testing and calibration laboratories must meet if they wish to demonstrate that they (1) operate a quality system, (2) are technically competent to perform the testing methods included on their scope of accreditation, and (3) are able to generate technically valid results.

With ISO 17025, **SCP SCIENCE / CONOSTAN** successfully (1) participates in regular Proficiency Testing Programs, (2) continually monitors the performance of its testing equipment, methods and personnel, and (3) evaluates and reports the uncertainty of the results of its testing. Our comprehensive scope of accreditation covering the techniques used to test our standards is available on our website and will continue to grow as we add new testing techniques for our new and existing products. Customers can be confident knowing that our expertise has been officially acknowledged.

## ISO Guide 34 Accreditation for the Manufacturing of Reference Materials



**SCP SCIENCE / CONOSTAN** has now been granted accreditation to the latest 2009 revision of Guide 34 by **A2LA**. Our dual ISO 17025/Guide 34 accreditation now places us into a select group of reference material manufacturers and confirms our world class status. ISO Guide 34 contains all the requirements to which a reference material producer must comply to be recognized as competent to produce and certify reference materials included in its scope of accreditation. Being accredited acknowledges that we effectively (1) plan and control the production of our reference materials, (2) analyze and calculate the degree of material inhomogeneity, (3) evaluate and account for long and short term product stability, and accordingly, (4) calculate and report uncertainty of the assigned certified values based on this criteria.

Accreditation to Guide 34 also means that **SCP SCIENCE / CONOSTAN** complies with ISO Guides 35 and 31. Guide 35 provides the statistical principles which must be considered when certifying reference materials. Guide 31 stipulates the information to be included on the certificate of analysis ensuring that it is both comprehensive and coherent.

## SCP SCIENCE / CONOSTAN - Dedication to Quality

Through our all-encompassing ISO 9001 certification and laboratory focused ISO 17025 / Guide 34 accreditations, **SCP SCIENCE / CONOSTAN** has proven that it can provide the best and most reliable products and reference materials available in the industry. At **SCP SCIENCE / CONOSTAN**, we are truly dedicated to providing and exceeding the quality you require.